

360

February 13, 2004

Assistant Commissioner of Patents

Washington, DC 20231

**PROTEST UNDER 37 CFR 1.291(a)**

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Re: Cross technology monitoring, profiling and  
predictive caching method and system

US File # **20020069132**

Filed: ~~6/6/2002~~

11/28/2001

09/994,905

Sirs:

Recently I found the above referenced patent filing and believe this filing has  
NOT issued in the U.S. The US File # is **20020069132**

I am voicing an objection as a concerned third party and as a U.S. Citizen. The patent filing describes at great length an advertising delivery system dependent upon a database maintained at the client level in a client-server ad delivery system "Client Software". The appropriate ads and content are selected through profiling techniques at the server level then a database is created and downloaded via the internet (0006) to "Client Software" at the Users' computer connected to their television monitors. (0036). Selecting a channel or show on television which is tantamount to a URL into a browser locator window then makes a match with data maintained at the client (0036) in the remotely controlled and updated database and in the event a match is made, an appropriate advertisement is displayed. This is referred to as "pull" advertising as a voluntary action on the part of a user interacts with a pre-established database and a targeted ad is displayed.

This embodiment is also described in Claims 7,8, and 14. "using that information to select, download and coordinate the presentation of Advertising and Viewing Content and a method for the caching and remarriage of Advertising Content" is cited in the abstract.

I am objecting to this patent filing as it is neither novel nor unique. It is of particular note that no prior art was submitted with this filing and only some vague references to server profiling systems. The filers are correct that a targeted system based on URLs or keywords is more accurate and excels in its

ability to deliver "relevant" ads at the exact moment of interest. However, the filers did not include the following references:

1. US Patent 6,141,010 ... similar technology
2. Gator.com (recently changed to Claria.com) has been marketing such a system since 1998 or 1999
3. WO9955066 (A1) or EP1076983 (A1) ... similar technology

There may be more prior art preceding the ~~6/6/2002~~ filing.  
11/28/2001

I believe the Examiner should look very closely at the Claims made and judge accordingly.

The screenshot shows a Netscape browser window with the address bar displaying a URL from esp@cenet.com. The page content includes a sidebar with navigation links like 'Quick Search', 'Advanced Search', and 'My patents list'. The main content area displays detailed bibliographic data for a patent.

**TELEPHONE CALL MANAGEMENT SOFTWARE AND INTERNET MARKETING METHOD**

**Bibliographic data:**

- Patent number: CA2228913
- Publication date: 1999-10-28
- Inventor: ZETMER KARLO (US)
- Applicant: ZETMER KARLO (US)
- Classification:
  - International: H04M3/00
  - European:
- Application number: CA1000222913, 9900414
- Priority number(s): US 6820000, 6820001, 6820004, 6820005, 6820006, 6820007, 6820008, 6820009, 6820010, 6820011, 6820012, 6820013, 6820014, 6820015, 6820016, 6820017, 6820018, 6820019, 6820020, 6820021, 6820022, 6820023, 6820024, 6820025, 6820026, 6820027, 6820028, 6820029, 6820030, 6820031, 6820032, 6820033, 6820034, 6820035, 6820036, 6820037, 6820038, 6820039, 6820040, 6820041, 6820042, 6820043, 6820044, 6820045, 6820046, 6820047, 6820048, 6820049, 6820050, 6820051, 6820052, 6820053, 6820054, 6820055, 6820056, 6820057, 6820058, 6820059, 6820060, 6820061, 6820062, 6820063, 6820064, 6820065, 6820066, 6820067, 6820068, 6820069, 6820070, 6820071, 6820072, 6820073, 6820074, 6820075, 6820076, 6820077, 6820078, 6820079, 6820080, 6820081, 6820082, 6820083, 6820084, 6820085, 6820086, 6820087, 6820088, 6820089, 6820090, 6820091, 6820092, 6820093, 6820094, 6820095, 6820096, 6820097, 6820098, 6820099, 6820100, 6820101, 6820102, 6820103, 6820104, 6820105, 6820106, 6820107, 6820108, 6820109, 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United States Patent 6,141,010 - Netscape

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United States Patent 6,141,010

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(1 of 1)

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United States Patent **6,141,010**  
Hoyle **October 31, 2000**

#### Computer interface method and apparatus with targeted advertising

##### Abstract

A method and apparatus for providing an automatically upgradeable software application that includes targeted advertising based upon demographics and user interaction with the computer. The software application is a graphical user interface that includes a display region used for banner advertising that is downloaded from time to time over a network such as the Internet. The software application is accessible from a server via the Internet and demographic information on the user is acquired by the server and used for determining what banner advertising will be sent to the user. The software application further targets the advertisements in response to normal user interaction, or use, of the computer. Associated with each banner advertisement is a set of data that is used by the software application in determining when a particular banner is to be displayed. This includes the specification of certain programs that the user may have so that, when the user runs the program (such as a spreadsheet program), an advertisement will be displayed that is relevant to that program (such as an advertisement for a stock brokerage). This provides two-tiered, real-time targeting of advertising--both demographically and reactively. The software application includes programming that accesses the server on occasion to determine if one or more components of the application need upgrading to a newer version. If so, the components are downloaded and installed without requiring any input or action by the user.

Claria - Corporate Overview - Overview - Netscape

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Claria - Corporate Overview - Overview

# CLARIA.

CORPORATE OVERVIEW

- CORPORATE OVERVIEW
- GETTING STARTED
- NEWS ROOM
- MARKETING ATTENTION
- EMPLOYMENT
- ADVERTISE
- THANKS & SERVICES
- CONTACT US

## Overview

### ■ Claria Corporation Overview

Claria Corporation is the leader in online behavioral marketing, serving over 38 million consumers and more than 900 Advertisers - including over 60 Fortune 1000 companies. Claria publishes advertising messages for top tier companies and agencies to consumers who are part of the GAIN Network, Claria's network of over 38 million consumers who agree to receive advertising based on their actual online behavior.

Unlike traditional demographic targeting, Claria's behavioral marketing model combines powerful insights into consumer behavior and the ability to deliver contextually targeted messages. The relevancy of the messages drives click-through and conversion rates up to 40 times higher than traditional banner ads - boosting campaign results to unprecedented levels. The difference is Claria's deep insights into consumer online behavior. Claria allows advertisers to target consumers based on their individual needs and interests resulting in industry leading ROI, not mass demographically targeted Web site populations.

In addition to its advertising network, Claria provides marketing research and business insights through its Feedback Research division. Feedback Research delivers in-depth analytics of consumer Web usage patterns across the entire Internet that cannot be attained via any other research provider. It also provides full service custom marketing research to Fortune 1000 clients. With exclusive access to the GAIN Network's 38 million consumers, Feedback Research surveys hard to reach consumers, based on their individual online behavior, quickly and cost-effectively.

### ■ History

Claria was founded in 1998 as The Gator Corporation to deliver the promise of one-to-one marketing on the Internet. The guiding vision was to develop a massive consumer audience by offering valuable web/software content for free in exchange for the right to show highly targeted advertising based on consumers' anonymous surfing behavior. Launched in June 1999, the Gator eWallet was the company's first free ad-supported software product, and it quickly grew to become the most popular product in its category.

By November 1999, Claria had revolutionized the online advertising industry by introducing its contextual and behavioral relevant online advertising model. This new advertising method resulted in unparalleled ROI for advertisers.

Claria headquarters are located in Redwood City, California, with U.S. offices in Los Angeles, Chicago, New York, Detroit, Austin, and International offices in the U.K. and Asia. Claria is backed by top-tier venture capitalists such as Greylock, Technology Circuits Ventures, U.S. Venture Partners, Investor AB and Concorde Capital.